

# NEWS



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## Managing Director's Office of Emergency Management

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**For Immediate Release:**

## **SECOND DISASTER RECOVERY CENTER OPENS IN PHILADELPHIA**

**Disaster Supplemental Nutrition Assistance Program (D-SNAP) Applications Only Available at Department of Public Welfare County Assistance Offices**

The Federal Emergency Management Agency (FEMA) and the Pennsylvania Emergency Management Agency (PEMA) will open a second Disaster Recovery Center (DRC) in Philadelphia on Monday to help residents and business owners with their recovery from the recent storms and flooding. Representatives from the U.S. Small Business Administration will be available to answer questions about low interest rate loans.

**Opening Date:** September 26, 2011

**Address:** Belfield Recreation Center  
2109 West Chew Ave., Lower Level  
Philadelphia, PA 19138

**Hours:** Monday from 1 p.m. to 7 p.m.  
Beginning Tuesday, 10 a.m. to 7 p.m. daily.

Disaster officials recommend that you register before visiting a DRC, so if you have any questions about the application process they can be answered face to face. You can visit any DRC regardless of where you live or work.

To register for assistance, visit [www.disasterassistance.gov](http://www.disasterassistance.gov), or call **1-800-621-FEMA (3362)**. You can also apply by web-enabled device at [m.fema.gov](http://m.fema.gov). Disaster assistance applicants who have a speech disability or hearing loss and use TTY should call **1-800-462-7585** directly. For those who use 711 or Video Relay Service (VRS), call **1-800 621-3362**. The toll-free telephone numbers will operate from 7 a.m. to 10 p.m. seven days a week until further notice.

The DRC will be in the lower level of the Belfield Recreation Center. Residents can enter on West Chew Avenue or 21st Street (the wheelchair accessible entrance is on 21st Street). Parking for individuals with disabilities will be available on 21st Street. Bus routes immediately surrounding the facility are the L, 18, and 26. The Olney Transportation Center is less than a mile from the facility.

Both Disaster Recovery Centers will no longer process applications for the Disaster Supplemental Nutrition Assistance Program (D-SNAP).

The Department of Public Welfare's Philadelphia district offices will be open with extended hours Monday and Tuesday to process Philadelphia D-SNAP applications for the victims of Hurricane Irene.

The federally-run program, called Disaster SNAP or D-SNAP, is a short-term program offered to people who live in an area that has been declared a disaster by the president. Their household must have sustained a loss of property, income or food due to a flood or power outage.

For more information about the Department of Public Welfare, visit the department's website at [www.dpw.state.pa.us](http://www.dpw.state.pa.us) or call 1-800-692-7462.

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